

CUSTOMER REQUISITION FORM

CUSTOMER'S NAME ADDRESS:

CUSTOMER'S TEL. NO.:

MOBILE:

MODEL NO.:

GATE OF INSTALLATION :

WARRANTY EXPIRES ON :

NAME OF DEALER :

DEALER CODE:

SYSTEM INSTALLED BY :

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

TERMS & CONDITIONS

Sharon Telematics Pvt. Ltd. shall not be responsible for any direct or Indirect loss, damage or Injury of ant's nature what so ever arising out of or in relation to the **Way4track** tracking system however we warrant to the original purchaser of this equipment to be free from defects In material of workmanship under normal use and service. Our obligation under this warranty is limited to repair er replacement of any part of this equipment found defective within 1 year from the date of Installation.

- This warranty is applicable within India only
- This warranty does not extend to the life of remote batteries
- This Warranty does not cover drainage of car battery caused due to Incorrect installation/modification made by any unauthorized person who has not had the relevant training/authorization from **Sharon Telematics Pvt. Ltd.**
- This warranty will be null and void if the product displays any Pans of tampering, damage, negligence, modifications and/or anything else not imputable to manufacturing defects.
- if the system operates incorrectly, **Sharon Telematics Pvt. Ltd.** shall not be liable for any kind of injury to persons or damage to property and/or ta electrical device of the vehicle.
- **Sharon Telematics Pvt. Ltd.** is not liable for any kind of injury to any person or damage to any property and/or electrical system and/or devices of the vehicle due to incorrect installation/tampering

- This warranty does not cover any damages or malfunction resulting from negligence or contact with corrosive liquids water, accident fire or other causes.
- This tracking system must only be considered as a deterrent against theft attempt on your vehicle/asset. Its parts and accessories in no case can be considered as theft insurance.
- Warranty and Installation support is not valid for products sold via unauthorized channel(s).
- The product utilizes cellular telephone and global posting satellite communication networks in order to provide the service. **Sharon Telematics Pvt. Ltd.** is not liable for any failure related to these communication networks.
- Way4track Pvt. Ltd. does not warranty that the products are fit for any particular purpose not that the service will be without disruption nor that any reports, data or information provided as part of the service will be free of errors, omissions, inaccuracies or non conformities and **Sharon Telematics Pvt. Ltd.** shall have no liability or obligation to the customer in this respect
- **Sharon Telematics Pvt. Ltd.** will not be liable for any damages of any kind arising from the use site/App or the unavailability of this site/App, including, both not limited to lost profit and direct/indirect incidental punitive and consequential damage.
- **Sharon Telematics Pvt. Ltd.** uses reasonable efforts to ensure the accuracy correctness and reliability of the content but we make no representation or warranty as to the content's accuracy correctness reliability.
- It is the customer's responsibility to keep track of his vehicle on a regular basis and contact customer care in caos of non-operation.
- Warranty will be valid only when this warranty card and original purchase invoice are presented together for service.
- " **Way4track** " reserves the right to decline warranty service if any the above documents are not presented or if the information contained within is incomplete or the warranty card is found to be damaged or tampered in any form.
- This warranty will be void If the type, serial no or imei, on the product has been altered, removed, defected or defaced in any way.

Products carry a limited warranty and in the event of any liability arising due to the use of this product it shall not exceed the cost of the product paid by the purchaser

While all products supplied by **Sharon Telematics Pvt. Ltd.** are reliable and an effective method of protecting your vehicle/assets, they cannot guarantee 100% protection against all incidents of theft, improper installation, maintenance and usage of the system, which may cause reduced effectiveness in the protection provide. specifications are subjected to change without any prior notice.

SIM CARD

Sharon Telematics Pvt. Ltd. will provide the facility of SIM cards issued by a GSM service provider to purchase **Sharon Telematics Pvt. Ltd.** This is solely for the conveyance and use of the system and **Sharon Telematics Pvt. Ltd.** does not have any responsibility for the functioning of the SIM card supplied.

Important After product purchase and installation, customer is required to furnish his identification proof, 1. Copy of photo identity 2. Copy of Vehicle RC book (on which product is installed) 3. Address proof & 4. Manufacturers copy of warranty card to reach us within 10 days from installation. Failing which will lead to discontinuation in service. Customer Address and id proof should be matching with the person whose name is mentioned on RC.

The customer shall not remove, or permit or allow another to remove any SIM card from any the product. The customer is responsible for the lure or theft and any consequences including fraudulent or improper use, of SIM cards. In the event that **Sharon Telematics Pvt. Ltd.** has a reasonable ground to believe that the customers may be in breach of Me provisions of this clause, **Sharon Telematics Pvt. Ltd.** May, at its sole discretion, discontinue the provision of services to the customer once and for all, for all of the products supplied to the customer.

LIABILITY OF Way4track COVERS FOLLOWING

1. U. of SIM Card solely for and along with **Way4track** product for the 'period of 12 months from the data of purchase of the product from **Way4track** authorized dealership extra usage over and above the package if any will be charged as per actual to the customers
2. Upon subscription expiry it is user responsibility to get the SIM card and web services renewed by contacting **Sharon Telematics Pvt. Ltd.** Customer care, to ensure the vehicle Tracking service continues running uninterrupted.
3. Replacement of SIM card if found to be faulty will automatically be subject to the conditions of this agreement.